

Assessment of Non-Academic Outcomes (Fall 2003 & Spring 2004)

Unit: **Counseling & Human Development Center (CHDC)**

Date: **February 5, 2004**

Person Completing the Information: **Carolyn W. Kern**

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- I. **Mission:** The Counseling and Human Development Center's mission is to provide a clinical experience for student within the counseling masters and doctoral program. To fulfill this mission the clinic has four major areas of focus:
 - Goal 1:** Provide education learning experiences in the area of counseling children, adolescents, and adults for masters and doctoral students
 - Goal 2:** Provide students an opportunity to learn career counseling
 - Goal 3:** Provide a counseling resource for needs within the local Community
 - Goal 4:** Provide opportunity for doctoral students to develop skills in counselor supervision
- II. **Previous Evaluation of the Unit:** The Council for Accrediting Counseling and Related Programs (CACREP) in 2002 gave the entire counseling program a very high rating which included the Counseling and Human Development Center clinic.
- III. **Statement of Expected Outcomes for 2003-2004:** Each semester counseling masters and doctoral students complete a practicum experience in the CHDC which includes experiences with children in play therapy, personal counseling, and career counseling. The clients are students within the counseling program fulfilling a counseling requirement, students seeking extra credit for courses on campus and community clients seeking low cost counseling. Clients may receive couples, individual or group counseling. Other courses use the clinic for practical experiences including Basic Counseling Skills, Advanced Counseling Skills, Group Counseling, Biofeedback counseling, Couples counseling, Filial groups (parents), doctoral courses in Theories, Supervision, Group, Careers, and Research. The activities of the CHDC are designed to provide the critical clinical component of the Counseling Program Students.
- IV. **Measuring Expected Outcomes:**

Students provide written feedback through Clinic Experience Evaluation.

Clients provide feedback through the Client Satisfaction Survey and the use of Interpersonal Process Recall (IPR). A doctoral student uninvolved with the client or student counselor, interviews the client to determine how effective their counseling experience was.

V. Use of Assessment Results:

The evaluations from students are used to adjust and maintain CHDC facilities and staffing needs.

Assessments from clients are used to help student counselors develop skills that will help promote effective functioning for clients.

VI. Changes Made Based On Assessment Results:

Each semester students are supervised by faculty and advanced doctoral students. Information gathered from the Client Satisfaction Survey and the IPR experiences are used to help the student counselor gain more knowledge and skill. Both the Survey and IPR are ongoing throughout each semester so students receive feedback continuously.

Signature of Person Completing the Form:

Signature of Unit Head after Reviewing the Form:
