

Russell Douglas

Russell Douglas currently serves as Director of Customer and Supplier Services at Aviall Services, the world's largest independent technology-based provider of component products and related services to the aviation and marine aftermarket. Russell has lectured on Performance Management and Software Implementation in several US cities and abroad in Korea, Singapore, Taiwan, Hong Kong, Malaysia, Indonesia, and Bangkok. Authored several whitepapers on product integration, performance management, and project implementation methodology. In addition, he has implemented several large projects including Voice FONcard, Sonet Management System, Enterprise Performance Management at Philip Morris, Cisco Systems, Sara Lee, Dayton Hudson, AT&T, Qaulcomm, Micron, Xilinx, Prudential Ins., BHC Securities, Merck, First USA, Queen's Medical Center, Salt River Project, Toy's-R-Us, and Greentree Financial. Russell also has deployed Enterprise Management Suites at Whirlpool, Bay Networks, West Group, IMC Global, People's GAS, Petroleum Information Dwight, and Dagens Nyheter (Sweden). Developed and deployed websites at AdvancedRX.com, Aviall.com, CompuCom Connection and Personnel Portal.

After arriving at Aviall Services Russell has completed major SAN and server upgrades for the entire UNIX application infrastructure. Some of which included: Sun, EAI, IBM servers, Oracle Monitoring, various Oracle database upgrades and successfully lead Lawson7 database migration.

In 2005 Russell co-lead Lawson 8 (ERP) upgrade project the largest technology upgrade project in Aviall's 75 year history, including data migration, new servers, security, load testing, interface testing for warehouse management, planning and forecasting, CRM, EAI, EDI and various other sub-systems.

Acknowledgements: 2 time "Employee of the Quarter" Sprint Communication, "Employee of the Year" Sprint Communication, CIO Magazine's "Ones to Watch", Who Who's in Business

Education: Mountain View College – AA, Arts & Sciences (Who's Who & Phi Theta Kappa), University of Texas Arlington - B.S., Information Systems