

**A Needs Assessment of Texas Academic, Public, and School Libraries**

**Public Library Future Needs Survey**

Draft for PreTesting

April 6, 2002

Purpose: **Your input is critically important!** The purpose of this study is to identify future needs for Texas libraries and library users in the area of technology, training, and use of technology resources. Results from this survey will be used to make recommendations related to the future direction for TIFB programs and grants from which your library can potentially directly benefit.

**Section 1: Identification.**

**This section asks for general information about your library.**

Library Name:

\_\_\_\_\_

City Where Your Library is Located:

\_\_\_\_\_

Person Completing the Survey: *(This information will not be included in the survey reports and is for the purpose of asking follow up questions only)*

\_\_\_\_\_

Your Title:

\_\_\_\_\_

Your E-mail Address:

\_\_\_\_\_

In which Regional Library System is your library a member? *(Circle the appropriate system)*

- |              |                      |              |                      |
|--------------|----------------------|--------------|----------------------|
| <b>AALS</b>  | Alamo Area           | <b>BCLS</b>  | Big Country          |
| <b>CTLS</b>  | Central Texas        | <b>HALS</b>  | Houston Area         |
| <b>NETLS</b> | Northeast Texas      | <b>NTRLS</b> | North Texas Regional |
| <b>STLS</b>  | South Texas Regional | <b>TPLS</b>  | Texas Panhandle      |
| <b>TTPLS</b> | Texas Trans-Pecos    | <b>WTLS</b>  | West Texas           |
| <b>Other</b> | Not a system member  |              |                      |

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## Section 2: Technology Resources

This section asks you about your current technology environment.

Does your library provide the following equipment? (*Circle "yes or no" for each statement*)

<i>Circle "yes" or "no"</i>	<b>Staff</b>		<b>Public</b>		<b>Loan to users</b>	
	Yes	No	Yes	No	Yes	No
Inkjet printers	Yes	No	Yes	No	Yes	No
Laser printers	Yes	No	Yes	No	Yes	No
Personal computers	Yes	No	Yes	No	Yes	No
Flatbed scanners	Yes	No	Yes	No	Yes	No
Handheld or pen scanners	Yes	No	Yes	No	Yes	No
Personal digital assistants (e.g. Palm Pilots)	Yes	No	Yes	No	Yes	No
Laptops	Yes	No	Yes	No	Yes	No
Wireless Ethernet cards for laptops	Yes	No	Yes	No	Yes	No
Cameras for digitizing images	Yes	No	Yes	No	Yes	No
CD burners	Yes	No	Yes	No	Yes	No
DVD burners	Yes	No	Yes	No	Yes	No
Image editing software	Yes	No	Yes	No	Yes	No
Metadata software	Yes	No	Yes	No	Yes	No

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Are the following accessible from your users' homes or offices?

Your library catalog	_____ Yes	_____ No
Your library's web page	_____ Yes	_____ No
Other library catalogs	_____ Yes	_____ No
All TexShare databases	_____ Yes	_____ No
Selected TexShare databases	_____ Yes	_____ No
Non-TexShare commercial databases	_____ Yes	_____ No
CDROM databases	_____ Yes	_____ No
Non-TexShare full-text services, e.g., encyclopedias, etc.	_____ Yes	_____ No
Access to a library portal page grouping all library e-resources	_____ Yes	_____ No
Other, please specify: _____		

66 Do your library staff and users regularly use the following software applications?  
67

<i>Circle "yes" or "no"</i>	<b>Staff</b>		<b>Public</b>	
Word processing software	Yes	No	Yes	No
Spreadsheet software	Yes	No	Yes	No
Database software	Yes	No	Yes	No
Presentation / graphics / publishing	Yes	No	Yes	No
Web development software	Yes	No	Yes	No
Electronic mail	Yes	No	Yes	No
Internet (other)	Yes	No	Yes	No
Imaging editing software	Yes	No	Yes	No
Anti-virus	Yes	No		
Filtering software - non-adult computers	Yes	No		
Filtering software - adult computers	Yes	No		
Security software to prevent computer abuse	Yes	No		
Print charging / control software	Yes	No		
User computer time control	Yes	No		

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70 Does your library? (*Please circle the appropriate answer: Y=Yes N=No DNK=Do Not Know*)

71				
72	Provide public checkout service for laptops?	Y	N	DNK
73	Permit users to connect laptops to the library's network?	Y	N	DNK
74	Have distance-learning capability?	Y	N	DNK
75	Create distance education programs?	Y	N	DNK
76	Allow users to take distance education courses at the library offered by another institution?			
77		Y	N	DNK
78	Provide workstations accessible to disabled persons?	Y	N	DNK

79  
80 How frequently do you use a TexShare database to answer a question for a library user? (*Circle*  
81 *one response*)

82 **Daily**                      **2 – 3 times per week**                      **1-2 times per month**                      **Never**

83  
84 If you have used TexShare database(s) please give two or three recent examples.

- 85  
86 a. \_\_\_\_\_  
87  
88 b. \_\_\_\_\_  
89  
90 c. \_\_\_\_\_  
91

92 How frequently do you use other non-TexShare online resources to assist library users in the past  
 93 three months? (*Circle one response*)

94 **Daily**                      **2 – 3 times per week**                      **1-2 times per month**                      **Never**

95  
 96 If you have used other non-TexShare online resources, please give two or three examples of the  
 97 most frequently used database(s) you used to answer questions?

- 98  
 99 a. \_\_\_\_\_  
 100  
 101 b. \_\_\_\_\_  
 102  
 103 c. \_\_\_\_\_  
 104

105  
 106 Other than in the library, are there other places in your community where the public can gain  
 107 access to computing? (*Please circle one response*)

108 **Yes**      **No**      **Do Not Know**

109  
 110 If yes, specify one or two sources

- 111  
 112 a. \_\_\_\_\_  
 113  
 114 b. \_\_\_\_\_  
 115

116  
 117 **Section 3: Technology and User Needs**

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 119 **This section asks about your users and their use of information technology.**

120  
 121 In your opinion, how frequently do your users directly access computers in the library to do the  
 122 following? (*Circle a number for each statement*)

123 *Daily*                      *1-2 times week*                      *1-2 times month*                      *Never*      *Do Not Know*  
 124 *4*                                      *3*                                      *2*                                      *1*                                      *9*

125					
126	“Surf” the Internet	4	3	2	1 9
127	Use email	4	3	2	1 9
128	Use Web search engines	4	3	2	1 9
129	Use office software (Word, etc.)	4	3	2	1 9
130	Access financial information	4	3	2	1 9
131	Do genealogical research	4	3	2	1 9
132	Access medical and health information	4	3	2	1 9
133	Search for legal information and statutes	4	3	2	1 9
134	Use instant messaging	4	3	2	1 9
135	Prepare resumes	4	3	2	1 9
136	Play games	4	3	2	1 9
137	Use online encyclopedias	4	3	2	1 9

138	Use presentation software (PowerPoint, etc.)	4	3	2	1	9
139	Download MP3 files	4	3	2	1	9
140	Other: <i>(Please specify)</i>					

141 \_\_\_\_\_  
 142  
 143 In your opinion, how frequently does staff help users to do the following? *(Circle one number*  
 144 *for each statement)*

145	<i>Daily</i>	<i>1-2 times week</i>	<i>1-2 times month</i>	<i>Never</i>	<i>Do Not Know</i>	
146	4	3	2	1	9	
147						
148						
149	Assist users to check personal e-mail accounts	4	3	2	1	9
150	Help users set up free e-mail accounts	4	3	2	1	9
151	Assist tourists checking email while traveling	4	3	2	1	9
152	Assist users with basic PC computer skills (using the mouse, etc.)	4	3	2	1	9
153	Assist with using the Internet for general searching	4	3	2	1	9
154	Provide computer trouble shooting (printing, resetting passwords, etc.)	4	3	2	1	9
155	Help with educational software	4	3	2	1	9
156	Help with word processing software	4	3	2	1	9
157	Help with spreadsheets and database software	4	3	2	1	9
158	Help with presentation software	4	3	2	1	9
159	Help with games	4	3	2	1	9
160	Assistance with scanning equipment	4	3	2	1	9
161	Advise users on Internet filters	4	3	2	1	9
162	Advise users about use of parental controls for Internet use	4	3	2	1	9
163	Help users evaluate the quality and reliability of online information	4	3	2	1	9

164  
 165 In your opinion, how important are the following factors in helping to integrate information  
 166 technology in the library? *(Circle one number for each statement)*

167	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>			
168	<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>	
169	4	3	2	1	9	
170						
171	Quality of the technology available	4	3	2	1	9
172	Adequate access to hardware and software	4	3	2	1	9
173	User initiative	4	3	2	1	9
174	Staff technology skills	4	3	2	1	9
175	User technology skills	4	3	2	1	9
176	Influence of user demands	4	3	2	1	9

177  
 178 In your opinion, how important are the following as barriers to the use of your library’s Internet  
 179 services? *(Circle one number for each statement)*

180	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>			
181	<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>	
182	4	3	2	1	9	

183

184	Cost of computer hardware	4	3	2	1	9
185	Cost of computer software	4	3	2	1	9
186	Cost of training and education	4	3	2	1	9
187	Cost of phone charges	4	3	2	1	9
188	Inadequacy of local phone service	4	3	2	1	9
189	Lack of in house technical expertise	4	3	2	1	9
190	Lack of management support	4	3	2	1	9
191	Other: (Please specify) _____					

192

In your opinion, how frequently do users complain about the following?

(Circle one number for each statement)

195	<i>Daily</i>	<i>1-2 times week</i>	<i>1-2 times month</i>	<i>Never</i>	<i>Do Not Know</i>
196	4	3	2	1	9

197

198	Waiting lines are long to use computers	4	3	2	1	9
199	Time limits on computers are too short	4	3	2	1	9
200	Users do not have skills to use computers	4	3	2	1	9
201	Users do not know what computer capabilities are available	4	3	2	1	9
202	Printing is not readily available from workstations	4	3	2	1	9
203	Printing is too costly	4	3	2	1	9
204	Computer area is too noisy	4	3	2	1	9
205	Workstation furniture is uncomfortable	4	3	2	1	9
206	Computers are out of order too frequently	4	3	2	1	9
207	Staff not having the skills to help users with technology	4	3	2	1	9

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**Section 4: Public Training Needs**

211

**This section asks you about training needs of your users.**

213

How important is it for the library to offer the following training programs for users?

215	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>		
216	<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>
217	4	3	2	1	9

218

219	Acquiring email basic skills	4	3	2	1	9
220	Learning about search engines	4	3	2	1	9
221	Acquiring basic PC computer skills	4	3	2	1	9
222	Learning basic library catalog functions	4	3	2	1	9
223	Using TexShare resources	4	3	2	1	9
224	Using TexShare at home	4	3	2	1	9
225	Learning Gates grant computer software	4	3	2	1	9
226	Learning how to troubleshoot computer problems	4	3	2	1	9
227	Using Microsoft Outlook	4	3	2	1	9
228	Using Microsoft Word	4	3	2	1	9
229	Using Microsoft Excel	4	3	2	1	9

230	Using PowerPoint for Presentations	4	3	2	1	9
231	Using the Internet as a teaching tool	4	3	2	1	9
232	Learning to scan images	4	3	2	1	9
233	Finding financial information on the Internet	4	3	2	1	9
234	Locating genealogical research on the Internet	4	3	2	1	9
235	Accessing legal resources on the Internet	4	3	2	1	9
236	Searching for medical and health resources on the Internet	4	3	2	1	9
237	Training on gaming	4	3	2	1	9
238	Training about filters and parental controls	4	3	2	1	9
239	Accessing music files on the Internet	4	3	2	1	9

240  
 241 Does your library offer technology related classes to the public? (*Please circle one response*)  
 242 **Yes No Do Not Know**

243  
 244 If yes, please list the two or three most heavily demanded technology related classes your library  
 245 offered in the past 12 months.

- 246 a. \_\_\_\_\_  
 247  
 248 b. \_\_\_\_\_  
 249  
 250 c. \_\_\_\_\_  
 251

252 In your opinion, how important is it that your library continue to hold technology training classes  
 253 for the public? (*Circle one response*)

254  
 255 **Very Somewhat Somewhat Very**  
 256 **Important Important Unimportant Unimportant**

257  
 258 Who provides technology training to library users? (*Circle one answer for each line*)

259						
260	Staff provides	All	Most	Some	Little	None
261	Volunteers provide	All	Most	Some	Little	None
262	Outside vendors	All	Most	Some	Little	None
263	Other providers	All	Most	Some	Little	None

264  
 265 How frequently does your library use the following methods to inform the public about  
 266 technology training available at your library? (*Circle one response for each statement*)

267  
 268 *Regularly Sometimes Infrequently Never Do Not Know*  
 269 *4 3 2 1 9*

270						
271	Flyers	4	3	2	1	9
272	Articles in library newsletter	4	3	2	1	9
273	News releases	4	3	2	1	9
274	Public service announcements (PSA's)	4	3	2	1	9
275	Presentations	4	3	2	1	9
276	Community meetings	4	3	2	1	9

277	Articles in local newspaper	4	3	2	1	9
278	TV or cable announcements	4	3	2	1	9
279	Media advertising	4	3	2	1	9
280	E-mails	4	3	2	1	9
281	Web site	4	3	2	1	9
282	Other: Please specify _____					

283

284 How important are the following methods to inform the public about technology training  
 285 available at your library? (*Circle a number for each statement*)

286	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>		
287	<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>
288	4	3	2	1	9

289

290	Flyers	4	3	2	1	9
291	Articles in library newsletter	4	3	2	1	9
292	News releases	4	3	2	1	9
293	Public service announcements (PSA's)	4	3	2	1	9
294	Presentations	4	3	2	1	9
295	Community meetings	4	3	2	1	9
296	Articles in local newspaper	4	3	2	1	9
297	TV or cable announcements	4	3	2	1	9
298	Media advertising	4	3	2	1	9
299	E-mails	4	3	2	1	9
300	Web site	4	3	2	1	9
301	Other: Please specify _____					

302

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**Section 5: Staff Training Needs**

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**This section asks you to assess training needs for yourself and your staff.**

306

307  
 308 Which of the following types of training have you personally attended or used in the past 12  
 309 months? (*Check all that apply*)

310

- 311 \_\_\_\_\_ TIF Tech training
- 312 \_\_\_\_\_ In house training from your library or jurisdiction
- 313 \_\_\_\_\_ Training provided by other local providers (commercial, community college,  
 314 systems).
- 315 \_\_\_\_\_ Online self paced computer related training (such as the courses offered by the  
 316 American Library Association).
- 317 \_\_\_\_\_ Texas State Library training
- 318 \_\_\_\_\_ AMIGOS training
- 319 \_\_\_\_\_ Distance learning opportunities
- 320 \_\_\_\_\_ Other: Please specify \_\_\_\_\_

321

322

323 If you have received TIF/Tech training, how effective was that training for **you** personally?  
 324 (*Circle one response for each statement*)

325	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>	<i>Very</i>	
326	<i>Effective</i>	<i>Effective</i>	<i>Ineffective</i>	<i>Ineffective</i>	<i>Not Applicable</i>
327	4	3	2	1	9

328					
329	TIF Tech training				4 3 2 1 9
330	In house training from your library or jurisdiction				4 3 2 1 9
331	Training provided by other local providers				4 3 2 1 9
332	Online self paced computer related training				4 3 2 1 9
333	Texas State Library training				4 3 2 1 9
334	AMIGOS training				4 3 2 1 9
335	Distance learning opportunities				4 3 2 1 9

337 In your opinion, how adequate is your training in performing the following **for yourself**?  
 338 (*Circle one number for each statement*)

339	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>	<i>Very</i>	
340	<i>Adequate</i>	<i>Adequate</i>	<i>Inadequate</i>	<i>Inadequate</i>	<i>Not Applicable</i>
341	4	3	2	1	9

342					
343	Using personal computers (mouse use, etc.)				4 3 2 1 9
344	Using basic software programs, Microsoft Word, Excel, etc.				4 3 2 1 9
345	Searching the library's catalog				4 3 2 1 9
346	Sending and receiving e-mail messages				4 3 2 1 9
347	Using an Internet search engine				4 3 2 1 9
348	Printing out information				4 3 2 1 9
349	Accessing TexShare databases				4 3 2 1 9
350	Searching a TexShare database				4 3 2 1 9
351	Looking up specific factual information on the Internet				4 3 2 1 9
352	Printing out information				4 3 2 1 9
353	Using presentation software (PowerPoint etc.)				4 3 2 1 9
354	Scanning images				4 3 2 1 9
355	Downloading music files				4 3 2 1 9
356	Other: Please specify _____				

357  
 358 In your opinion, how adequate is your training **in assisting users** the following areas:  
 359 (*Circle a number of each statement*)

360	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>	<i>Very</i>	
361	<i>Adequate</i>	<i>Adequate</i>	<i>Inadequate</i>	<i>Inadequate</i>	<i>Not Applicable</i>
362	4	3	2	1	9

363					
364	Using personal computers				4 3 2 1 9
365	Searching the library's catalog				4 3 2 1 9
366	Use an Internet search engine				4 3 2 1 9
367	Accessing TexShare databases				4 3 2 1 9
368	Searching a TexShare database				4 3 2 1 9

369	Sending and receiving e-mail messages	4	3	2	1	9
370	Looking up specific factual information on the Internet	4	3	2	1	9
371	Printing out information	4	3	2	1	9
372	Using presentation software (PowerPoint etc.)	4	3	2	1	9
373	Downloading music files	4	3	2	1	9
374	Other: Please specify _____					

375

376 For the last year, approximately how many days per staff member were allotted to technology  
 377 training for the following? (*Check the appropriate # of days for each statement*)

378

379	Your library automation system					
380	_____ 1 day	_____ 2-5 days	_____ 6-10 days	_____ 11-15 days		
381	_____ 16+ days	_____ No training in the last year	_____ Do not know			

382

383	TexShare databases					
384	_____ 1 day	_____ 2-5 days	_____ 6-10 days	_____ 11-15 days		
385	_____ 16+ days	_____ No training in the last year	_____ Do not know			

386

387	Personal computer training					
388	_____ 1 day	_____ 2-5 days	_____ 6-10 days	_____ 11-15 days		
389	_____ 16+ days	_____ No training in the last year	_____ Do not know			

390

391	Internet searching					
392	_____ 1 day	_____ 2-5 days	_____ 6-10 days	_____ 11-15 days		
393	_____ 16+ days	_____ No training in the last year	_____ Do not know			

394

395 Overall, how skilled is your staff in the following?

396 (*Circle a number of each statement*)

397	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>		
398	<i>Skilled</i>	<i>Skilled</i>	<i>Unskilled</i>	<i>Unskilled</i>	<i>Not Applicable</i>
399	4	3	2	1	9

400

401	Searching the Internet	4	3	2	1	9
402	Accessing email	4	3	2	1	9
403	Using Web search engines	4	3	2	1	9
404	Using TexShare resources	4	3	2	1	9
405	Using TexShare at home	4	3	2	1	9
406	Using Gates grant computer software	4	3	2	1	9
407	Troubleshooting computer problems	4	3	2	1	9
408	Using Microsoft Outlook	4	3	2	1	9
409	Using Microsoft Word	4	3	2	1	9
410	Using Microsoft Excel	4	3	2	1	9
411	Using PowerPoint for Presentations	4	3	2	1	9
412	Using the Internet as a teaching tool	4	3	2	1	9
413	Scanning images	4	3	2	1	9
414	Playing games	4	3	2	1	9

415	Using filters and parental controls	4	3	2	1	9
416	Accessing music files on the Internet	4	3	2	1	9
417	Using online encyclopedias	4	3	2	1	9
418	Using presentation software (PowerPoint, etc.)	4	3	2	1	9
419	Managing computers-installation, system administration, etc.	4	3	2	1	9
420	Managing software – installation, configuration, problem solving	4	3	2	1	9
421	Managing networks- network management, problem solving	4	3	2	1	9
422	Accessing the library from a remote location	4	3	2	1	9
423	Downloading music files from the Internet	4	3	2	1	9

424

Overall, how skilled is your staff in **instructing users**?

(Circle a number of each statement)

427	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>		
428	<i>Skilled</i>	<i>Skilled</i>	<i>Unskilled</i>	<i>Unskilled</i>	<i>Not Applicable</i>
429	4	3	2	1	9

430

431	Instructing users in the use of the Internet	4	3	2	1	9
432	Instructing users on the use of basic computer functions	4	3	2	1	9
433	Instructing users on the use of the library catalog	4	3	2	1	9
434	Instructing users in the use of online resources	4	3	2	1	9
435	Instructing users in the use of search engines	4	3	2	1	9
436	Instructing users to find financial information on the Internet	4	3	2	1	9
437	Instructing users on locating genealogical research on the Internet	4	3	2	1	9
438	Instructing users on accessing legal resources on the Internet	4	3	2	1	9
439	Instructing users on how to search for medical and health resources on the Internet	4	3	2	1	9

440

441

442 In your opinion, how important are the following as barriers to you and your ability to obtain

443 technology training? (Circle a number of each statement)

444	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>		
445	<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>
446	4	3	2	1	9

447

448	Lack of training funds	4	3	2	1	9
449	Lack of staff backup	4	3	2	1	9
450	Lack of transportation to training site	4	3	2	1	9
451	Training I need is not offered	4	3	2	1	9
452	Timing of training is not appropriate to my schedule	4	3	2	1	9
453	No time to practice	4	3	2	1	9
454	Not knowing what training I need to take	4	3	2	1	9

455

456 How important are the following future staff training needs for the period 2003 – 2005? (Circle a

457 number of each statement)

458	<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>		
459	<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>
460	4	3	2	1	9

461					
462	Using the library’s online catalog	4	3	2	1 9
463	Using TexShare online databases	4	3	2	1 9
464	Managing the library’s network (LAN, WAN, etc.)	4	3	2	1 9
465	Managing email activities	4	3	2	1 9
466	Searching the Internet	4	3	2	1 9
467	Managing databases	4	3	2	1 9
468	Keeping up to date on online reference databases	4	3	2	1 9
469	Developing and maintaining the library’s web site	4	3	2	1 9
470	Digitizing images	4	3	2	1 9

471  
472 Are there other training needs do you anticipate or your staff during the period 2003-2005?

- 473  
474 a. \_\_\_\_\_  
475  
476 b. \_\_\_\_\_  
477  
478 c. \_\_\_\_\_  
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481 <b>Section 6: Impact of TIFB Funds</b>
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483 **This section asks you about the impact of TIFB funding on your library technology**  
484 **services.**

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486 As a result of TIFB technology funding has your library developed other sources of local funds?  
487 *(Please circle one response)*

488 **Yes No Do Not Know**

489  
490 If yes, please describe \_\_\_\_\_  
491

492 As a result of TIFB technology funding has your library developed other grants from other  
493 sources? *(Please circle one response)*

494 **Yes No Do Not Know**

495  
496 If yes, please describe \_\_\_\_\_  
497

498 Has the receipt of TIFB technology funds by your library encouraged your library to develop  
499 partnerships with other institutions in your community? *(Please circle one response)*

500 **Yes No Do Not Know**

501  
502 If yes, please list your library’s partners \_\_\_\_\_  
503

504 Has the receipt of TIFB technology funds by your library encouraged your library to develop  
505 partnerships with other TIF-eligible libraries? (TIF-eligible libraries include academic, public,  
506 K-12 schools and health-related organizations) *(Please circle one response)*

507 **Yes No Do Not Know**

508

509 If yes, please describe \_\_\_\_\_

510

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**Section 7 : Future Needs**

512

**In this section we ask you about your future needs related to planning for the future TIFB grant programs.**

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In order to maintain your current level of public access computing, how important would the future TIFB grants be for your library? (*Circle a number for each statement*)

516

517

<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>			
<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>	
4	3	2	1	9	

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Desktop computers & associated equipment	4	3	2	1	9
Online library catalog installation, upgrade, or replacement	4	3	2	1	9
Enhanced connectivity (more bandwidth, more speed)	4	3	2	1	9
Technical training	4	3	2	1	9
More online databases	4	3	2	1	9
Website development	4	3	2	1	9
Information security	4	3	2	1	9
Distance learning	4	3	2	1	9

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How important do you believe the following factors are in creating support for technology in your library? (*Circle a number for each statement*)

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532

<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>			
<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>	
4	3	2	1	9	

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Leadership from city/county officials	4	3	2	1	9
Commitment from city/county administrators	4	3	2	1	9
Presence of adequate financial resources	4	3	2	1	9
Presence of technical support	4	3	2	1	9
Mission to integrate technology into the library	4	3	2	1	9
Integration of library technology with other community partners	4	3	2	1	9
Presence of a long-range plan for technology integration	4	3	2	1	9
Adequately trained staff	4	3	2	1	9
Adequately sized facilities	4	3	2	1	9
Adequacy of equipment	4	3	2	1	9
Adequate time to train	4	3	2	1	9

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How important do you believe the following issues will be for your library in the next 1 to 3 years. (*Circle a number for each statement*)

549

550

<i>Very</i>	<i>Somewhat</i>	<i>Somewhat</i>			
<i>Important</i>	<i>Important</i>	<i>Unimportant</i>	<i>Unimportant</i>	<i>Do Not Know</i>	

551

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	4	3	2	1	9
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**Thank you for completing this survey. Your responses are important input to the TIF B planning and evaluation process.**

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